



Documentation Requirements for Billing Telephonic Initial Health Assessment (IHA) Visits

November 17, 2020

The Initial Health Assessment (IHA) exam, as well as a Staying Healthy Assessment (SHA) form is required by the California Department of Health Care Services (DHCS) to be performed within the first 120 days of enrollment with Medi-Cal. DHCS guidelines indicate the provider must attempt to contact and schedule a member **at least** three times in order for the IHA to be considered compliant. During the public health emergency, DHCS is temporarily suspending the requirement to complete an Initial Health Assessment (IHA) within the 120-day timeframe, however DHCS will require the completion of the IHA for these members once the public health emergency is over. If your clinic has capacity to see new members and would like to incorporate telephonic visits, please see the below documentation requirements for billing telephonic IHA visits.

Documentation Requirements for Billing Telephonic IHA Visits		
CPT Code	99204	99205
HPI	<ul style="list-style-type: none"> * History of present Illness, 4+ (Location, Quality, Severity, etc.) * Review of Symptoms, 10+ * Past, Family, Social History- All three 	<ul style="list-style-type: none"> * History of present Illness, 4+ (Location, Quality, Severity, etc.) * Review of Symptoms, 10+ * Past, Family, Social History- All three
Exam	8+ Organ Systems examined	8+ Organ Systems examined
Medical Decision Making	<ul style="list-style-type: none"> * Number of diagnosis * Complexity of data reviewed (labs, imaging, medicine) * Risk, Moderate 	<ul style="list-style-type: none"> * Number of diagnosis * Complexity of data reviewed (labs, imaging, medicine) * Risk, High
Time Spent	45 Minutes	60 Minutes

Best Practice tips:

- * SHA's are not separately payable
- * If in-office visits are not practical, utilize video visits for the physical exam and utilize best clinical judgement
- * Document thoroughly

Please contact your provider Relations Representative with any questions (800) 700-3874 ext. 5504.