



January 23, 2020

## 2020 DHCS Encounter Data Audit

The Health Services Advisory Group (HSAG) will be conducting their annual Department of Health Care Services (DHCS) encounter data (claims) audit starting in February 2020.

- \* The audit study period is **January 1, 2018** through **December 31, 2018**.

During the audit, HSAG will look for encounter data completeness and accuracy through medical record review. They will randomly select one date of service (DOS) in the study period, and providers will need to submit the medical record for that DOS. In addition, providers will be required to select a second DOS closest to the sample DOS, **with the same rendering provider when possible**, and submit this medical record as well.

The Alliance will begin requesting these medical records in the beginning of February. Please note that this audit will occur simultaneously to the Healthcare Effectiveness Data Information Set (HEDIS) audit. However, the sample population will be different.

- \* We request that all medical records be **returned within 5-7 business days** of the request.

If you have any questions regarding the HSAG Encounter Data Audit, please contact Britta Vigurs, Quality Improvement Projects Specialist at (831) 430-2620 or [bvigurs@ccah-alliance.org](mailto:bvigurs@ccah-alliance.org).