



January 30, 2019

2019 HEDIS Season is Here

The annual Healthcare Effectiveness Data and Information Set (HEDIS®) project is underway! The Alliance is working with a new HEDIS® vendor this year: Inovalon. Inovalon will help the Alliance to complete medical record retrieval and abstraction.

The HEDIS® medical record retrieval and data abstraction will begin in early February and proceed through early May. The same eight HEDIS® measures will be reviewed this year: childhood immunization, well child exam, adolescent immunizations, cervical cancer screening, pre- and post-natal care, controlling high blood pressure, diabetes care, and weight assessment and counseling for nutrition and physical activity for children.

Four reasons providers should provide information for HEDIS:

1. California's Department of Health Care Services (DHCS) requires health plans to collect and report this data annually. As health care providers and administrators, HEDIS® helps us to offer optimal health for our communities and the people we serve. We use this data to monitor:
 - * Quality of care delivered
 - * Rate at which members access preventive services
 - * Indicators that describe how well members are managing chronic conditions
 - * Provider performance
 - * Overall plan performance
2. The Alliance uses HEDIS® data to develop and enhance educational programs and member benefits.
3. As a network provider, you have agreed to participate and cooperate with our quality and audit programs, including providing medical records where needed.

We thank you and your staff for partnering with the Alliance to improve the health of our members.

Please review our HEDIS website for additional resource information at <http://www.ccah-alliance.org/hedis.html>. If you have further questions, please call Britta Vigurs, Quality Improvement Projects and Communications Specialist, at (831) 430-2620.