



March 1, 2018

Provider News

Reminder: Referrals for Orthopedic Services

As a reminder, providers are encouraged to refer members to in-network specialty providers, if available, rather than referring to out of network providers.

For orthopedic services, a referral to out of network tertiary care facilities is appropriate only if an in-network provider is unavailable, or if the member has a tumor or a similarly-complex medical need.

If you have difficulty accessing in-network orthopedic services, please contact the Alliance Care Management department at (800) 700-3874 ext. 5512. For all other inquiries, please contact a Provider Services Representative at (800) 700-3874 ext. 5504.