

## eConsult Program Available to PCPs

The Central California Alliance for Health (the Alliance) is pleased to announce the opportunity for Alliance contracted primary care providers (PCPs) and non-physician medical practitioners (NPMPs) to obtain access to consultative services from specialists via an online platform (eConsult).

From July 1, 2016 through March 31, 2017, the Alliance conducted an eConsult pilot to assess the feasibility and acceptance of eConsult services. The pilot yielded high levels of user satisfaction and enhanced member access to specialty care. In March 2017 the Alliance Board approved offering eConsult services to all in-area contracted primary care providers.

The Alliance is hosting an informative webinar to provide in-depth information on eConsult services. Please register today.

**June 20, 2017**  
**12:00PM - 1:00PM**

Registration is available at:  
[www.ccah-alliance.org/workshops.html](http://www.ccah-alliance.org/workshops.html)

### Who can participate in the program?

All contracted primary care providers with linked Alliance members are eligible if they agree to utilize eConsult services for Alliance members without other health coverage, manage use of eConsult by mid-level practitioners, and provide feedback on eConsult services. Additional information on requirements for PCPs utilizing eConsult services can be found in the 5/1/17 Provider Manual in Section 6. Alliance Covered Benefits and Services, page 50. The Provider Manual is located on the Alliance provider website at [www.ccah-alliance.org/provider-manual-toc.html](http://www.ccah-alliance.org/provider-manual-toc.html).

### How can providers utilize eConsult services?

PCPs can currently utilize services from three organizations: RubiconMD, AristaMD, and Direct Derm.

#### RubiconMD

RubiconMD provides an easy-to-use online platform, created for clinicians by clinicians and offers access to a network of specialists in over 100 specialties. Please visit [rubiconmd.com](http://rubiconmd.com) for additional information.

For information on utilizing RubiconMD services please contact:

Candy Magaña, MPA, Manager of Practice Experience  
email: [candy@rubiconmd.com](mailto:candy@rubiconmd.com) or phone: 408-605-8402

#### AristaMD

AristaMD's Smart Care Platform enables PCPs to conduct eConsults with over 100 board-certified specialists in over 30 specialty and sub-specialty areas (adult and pediatric). It's quick, efficient and fits seamlessly into your clinical workflow.

To learn more or to receive a demo, contact:

Dr. Kathleen Myers, Chief Medical Information Officer  
email: [kathleen@aristamd.com](mailto:kathleen@aristamd.com) or phone: 503-927-2007



# Provider News

June 5, 2017

## **Direct Derm**

Direct Derm is a medical group that offers high-quality dermatology care that enhances patients' lives. The group provides access to dermatologists through a web-based platform, as well as in-person follow-up in select areas. Please visit [www.directderm.com](http://www.directderm.com) (click on the "Providers" link at the top of the page).

For information on Direct Derm please contact:

Eliana Gonzalez, Provider Relations

email: [eliana.gonzalez@directderm.com](mailto:eliana.gonzalez@directderm.com) or phone: **916-599-1140**

## **Questions?**

Please contact the Alliance via email at [telehealth@ccah-alliance.org](mailto:telehealth@ccah-alliance.org)

Specialists are welcome to contact Alliance eConsult vendors directly about providing eConsult services.