

## 90-Day Provider Portal Password Change

Standard security practices require users to reset their Provider Portal (Portal) passwords every 90 days. When logging in to the Portal, users will receive a prompt to reset passwords.

Passwords need to meet the following guidelines:

- \* Must be at least 10 characters
- \* Must contain at least one character from each of the following four groups:
  - Uppercase letters
  - Lowercase letters
  - Numbers
  - Special Characters (Examples: !, @, #, \$)
- \* Must not contain your username
- \* Must not be any of your last 10 passwords

If you have questions about accessing your Portal account, please contact the Provider Services Web & EDI Specialist at (831) 430-5518.



**Please login by entering your assigned username and password**

User Name  \*

Password  \*

NOTE: Accounts are locked after three unsuccessful login attempts

Logon

[Click here to create a new user...](#)

[Forgot Password](#)

[Forgot User Name](#)

**Click to reset password** →