

90-Day Provider Portal Password Change

Standard security practices require users to reset their Provider Portal (Portal) passwords every 90 days. When logging in to the Portal, users will receive a prompt to reset passwords.

Passwords need to meet the following guidelines:

- * Must be at least 10 characters
- * Must contain at least one character from each of the following four groups:
 - Uppercase letters
 - Lowercase letters
 - Numbers
 - Special Characters (Examples: !, @, #, \$)
- * Must not contain your username
- * Must not be any of your last 10 passwords

If you have questions about accessing your Portal account, please contact the Provider Services Web & EDI Specialist at (831) 430-5518.

Click to reset
password



Please login by entering your assigned username and password

User Name *

Password *

NOTE: Accounts are locked after three unsuccessful login attempts

[Click here to create a new user...](#)

[Forgot Password](#)

[Forgot User Name](#)