



# Weekly Provider News

May 11, 2016

## **TRUEresult® and TRUE2go® Blood Glucose Monitoring Systems Discontinued**

TRUEresult® and TRUE2go® meters have been discontinued effective immediately and TRUEtest strips will be discontinued as of June 1, 2016. While there have been no reports of patients experiencing serious health issues from the use of the GDH-PQQ enzyme in these products, Trividia has decided to discontinue the TRUEresult® and TRUE2go® blood glucose systems in the United States.

Members that currently use a TRUEresult® or TRUE2go® meter will require a new prescription for a TRUOMETRIX meter, test strips, and lancets. Please fax the new prescription directly to the member's pharmacy.

Members who have filled a prescription from your office for these products will receive a coupon to obtain a free TRUOMETRIX meter to ensure that they are upgraded to the TRUE METRIX blood glucose system. If you have any questions, please contact the Alliance Pharmacy Department at (831) 430-5507.

### **Questions?**

Contact your Alliance Provider Services Representative or call Provider Services at (800) 700-3874 ext. 5504