



Weekly Provider News

October 7, 2015

NEW for PCPs! Provider Portal Reports Track ED Visits and Inpatient Admissions

PCPs can now access a list of their linked members that either visited the Emergency Department (ED) or were admitted to the hospital, as soon as the next day after the visit or admission. Providers can find these reports in their linked member lists in the Alliance Provider Portal and information can be filtered by any date range and downloaded in Excel. By utilizing the information found in these reports, PCPs can follow-up with their patients after a visit or stay, which may prevent readmissions or recurring ED visits.

**Login to your Provider Portal account at
www.ccah-alliance.org/webaccount.html
to view these new reports**

If you have any questions about these reports, please contact Provider Services at (831) 430-5510.

Questions?

Contact your Provider Services Representative or call Provider Services at (800) 700-3874 ext. 5504