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## MEMORANDUM

**To: Alliance Providers**  
**From: Ann Kern, Provider Services Network Manager**  
**Date: 11/13/13**  
**Subject: LIHP Transition Provider Webinar**

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DHCS will be hosting a 5 part provider webinar series regarding the Low Income Health Program (LIHP) population transition to Medi-Cal. The goal of these webinars is to ensure that providers have the information they need about the transition so that you, and your patients, can successfully navigate the transition to new health care coverage.

The webinars will occur on the following dates with the accompanying topics:

- Thursday, November 14 at 4:00 p.m. PST
  - Topics: The process for transitioning enrollees into a Medi-Cal managed care plan, overlap in benefits/formulary, mental health and substance use disorders, how to become a network provider, complex conditions, 12-month treatment continuation, and prisoner transitions.
- Wednesday, November 20 at 4:00 p.m. PST
  - Topics: Who will be moving into Medi-Cal in the COHS counties, how to become a network provider, overlap in benefits/formulary, mental health and substance use disorders, complex conditions, 12-month treatment continuation, and prisoner transitions
- Thursday, November 21 at 4:00 p.m. PST
  - Topics: The noticing process, where patients can obtain info on their original LIHP medical home and who they are assigned to, help providers navigate the choice letter with their patients, how to maintain treatment plans if provider is changing, and the process for exercising option of plan and provider choice.
- Tuesday, November 26 at 4:00 p.m. PST
  - Topics: The results from the Mental Health and Substance Use Disorders workgroup and how providers should deal with formulary differences, ongoing treatment, and working with hard-to-reach populations (e.g., homeless). In addition, there will be discussion regarding data available including PBM and pre-authorization data.
- Tuesday, December 3 at 4:00 p.m. PST
  - Topics: HIV/AIDS continuity, complex and chronic condition related issues, pre-authorization, requirements around initial health assessments, and guidance on processes for providers from LIHP handing off patients, as well as providers getting new patients who were previously in LIHP and managing their care.

To participate, on the day of the event, follow this link to the virtual meeting room:  
<http://connectpro72759986.adobeconnect.com/lihp-provider-webinars/> (Please sign in as a Guest)

Please note that there is a maximum capacity of 500 attendees for all events. As such, attendance will be determined on a first come, first served basis. Those who are unable to access the webinars will have access to the recorded presentation after the webinar through the DHCS LIHP Transition website at <http://www.dhcs.ca.gov/provgovpart/Pages/LIHPTransitionResource.aspx>