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Date: April 18, 2012
 To: Alliance Primary Care Providers
 From: Provider Services Department
 Re: Well Care Visit Frequency Limitation

UPDATED MEMO – PLEASE SHARE WITH FRONT OFFICE AND BILLING STAFF

Effective January 1st 2011, the Alliance implemented a system change which expanded the frequency timeline allowed for Well Care Visits. This change allows more flexibility in scheduling well care visits for Alliance members. Please be sure to use the correct CPT code based on the member's age at the time of the exam.

The new frequency guidelines are noted below:

99381 and 99391	ages younger than 1yr are now payable every 14 days
99382 and 99392	ages 1-2 are now payable every 14 days and for age's 2 – 4 payable every 180 days
99383 and 99393	ages 5-11 now payable every 180 days <u>or new calendar year</u>
99384 and 99394	ages 12-17 now payable every 180 days <u>or new calendar year</u>
99385 and 99395	Ages 18 through 21 st birthday now payable every 180 days <u>or new calendar year</u>

Please contact your Provider Services Representative with any questions at 1-800-700-3874, ext. 5504