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MEMORANDUM

Date: May 9, 2012
To: Alliance Providers
From: Provider Services Department
Re: Alliance Medi-Cal Members with Other Health Coverage (OHC)

Please Share with Billing Staff:

The Alliance would like to remind providers that they may not refuse to provide Medi-Cal covered services to eligible Alliance members with other health coverage (OHC). The Social Security Act 1902 (a) (25) (D) and 42 Code of Federal Regulations section 447.20 (b) require that a provider may not refuse to provide services covered under the State plan to an individual eligible for medical assistance on account of a third party's potential liability.

The general rule to remember is if the total paid by the OHC is less than the amount payable for that service under the State plan, the balance will be paid by Medi-Cal, up to the maximum allowed amount.

For additional information, please refer to the *Other Health Coverage (OHC) Codes Chart* section of the Part 1 section of the Medi-Cal Provider Manual at www.medi-cal.ca.gov.

If you should have any questions or concerns please contact Provider Services.

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