



1600 Green Hills Road, Suite 101 • Scotts Valley, CA 95066-4981 • (831) 430-5500
339 Pajaro Street, Suite E • Salinas, CA 93901-3400 • (831) 755-6000
530 West 16th Street, Suite B • Merced, CA 95340-4710 • (209) 381-5300

Date: October 8, 2012
To: Alliance Primary Care Providers
From: Quality Improvement Department
Re: Site Review Tools and Guidelines Update

Important Reminder about Checking the Alliance Web Site for Updated Resources

Central California Alliance for Health provides PCPs with online resources to help support and clarify state facility site review requirements (<http://www.ccah-alliance.org/facilityreview.html>). This site is updated as needed and supplements the hard copy FSR binder practices receive at the regular site review visits conducted by the FSR nurses.

On February 1st 2012, the California Department of Health Care Services, Medi-Cal Managed Care Division released new Facility Site Review and Medical Record Review Tools for use during the state mandated Periodic or Initial Facility Site Reviews. The Medical Record tool has some new criteria for both pediatric and adult preventive services, in line with professional guidelines (AAP, USPSTF, ACIP/CDC).

Before each review, the Site Review Nurses send a copy of these tools to the scheduled clinic. The tools and guidelines are also accessible on the FSR Binder website, noted above. As always, we are happy to speak directly with providers as well.

For the most up to date information regarding site review/medical record review resources (including such resources as immunization schedules and policy updates) please check our web page regularly.

For site review questions, please contact Kelly Salazar, RN at 831-430-5767 or Pat Smith, RN at 831-430-5586.

For other questions, please contact your Provider Services Representative at 1-800-700-3874, ext. 5504.