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Memorandum

Date: April 18, 2012
To: MediCruz Advantage Providers
From: Provider Services Department
Re: Occupational Therapy Update

The MediCruz Advantage program previously excluded Occupational Therapy (OT) as a covered benefit. It has now been determined that OT will be covered under limited circumstances as follows:

OT will be allowed when medically necessary for fractures and post-operative hand surgery.

It continues to be a non-covered benefit for all other conditions.

Prior authorization is required for OT services. To obtain approval, physicians should fax an authorization request (AR) to the Alliance's Health Services Department at (831) 430-5850.

If you have questions regarding authorizations for OT services, please contact the Health Services Department at (831) 430-5506. For other questions regarding this memo, please contact your Provider Services Representative in Santa Cruz County at (831) 430- 5504.