



1600 Green Hills Road, Suite 101 • Scotts Valley, CA 95066-4981 • (831) 430-5500
339 Pajaro Street, Suite E • Salinas, CA 93901-3400 • (831) 755-6000
530 West 16th Street, Suite B • Merced, CA 95340-4710 • (209) 381-5300

DATE: February 15, 2012
TO: Long Term Care (LTC) Providers
FROM: Provider Services Department
RE: **LTC Provider Rates**

Central California Alliance for Health is currently in the process of implementing the annual LTC rate update. We are asking that you begin billing the Alliance with your new LTC rate as soon as possible.

Additionally, updates to underpaid claims will be complete by the end of February and rebilling will not be necessary. After the update is complete, if you continue to bill using your previous rate, the claim will pay at the amount billed.

If you have any questions or concerns please contact your Provider Services Representative at (800) 700-3874 ext. 5504 for Santa Cruz and Monterey County or (800) 700-3874 ext. 5514 for Merced County.