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## Memorandum

**Date:** April 4, 2012  
**To:** Alliance Providers  
**From:** Provider Services Department  
**Re:** Rendering Provider Information Must Be Included on Claims

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### **Important: Please share with billing staff**

Central California Alliance for Health requires that claims include the rendering provider's National Provider Number (NPI). The Alliance held off on implementing this requirement for certain claim types due to internal systems issues that needed to be resolved. **Beginning April 16, 2012, all claims that do not contain valid rendering provider's information will either deny or pend.**

Excluded from this requirement are CHDP claims and electronic cross over claims.

Providers should ensure that all physicians and certified non-physician medical practitioners (also known as mid-levels) are on file with the Alliance in order to ensure prompt payment of all claims. Services rendered by Physician Assistants and other non-certified non-physician medical practitioners should be billed with the supervising physician as the rendering provider.

The Alliance follows Medi-Cal guidelines for non-physician medical practitioners. More information on appropriate billing for non-physician medical practitioners can be found on the Medi-Cal website or by contacting your Provider Services Representative.

If you would like to find out if a specific provider is on file with the Alliance or if you have any other questions please feel free to contact your Provider Services Representative.

The Provider Services Department can be reached at 1-800-700-3874, ext. 5504.