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Memorandum

Date: April 18, 2012
To: Primary Care Physicians
From: Provider Services Department
Re: Care Coordination Survey

The Alliance is planning to expand some of our programs to support your efforts in caring for our members. This will also help your practice in the Alliance's Care Based Incentive (CBI) program. We want to make sure that we provide the most appropriate resources and services without duplicating what you already offer your patients.

Please complete the Care Coordination Survey to help the Alliance identify your existing resources so we can better coordinate member care.

An electronic version of this survey is now available through Survey Monkey and can be accessed under the "What's New" section of the Alliance Provider Home Page at the following link:

<http://www.ccah-alliance.org/providers.html>

Please complete your survey by May, 1st 2012. To thank you for your time, we will send you a \$20 Amazon gift card after we receive your completed assessment.

If you have questions regarding this memo, please contact your Provider Services Representative at (831) 430- 5504.