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DATE: February 29, 2012
TO: Alliance Providers-
FROM: Provider Services Department
RE: **7B Denials**

Please share with your Billing Department

A 7B denial code is generated when a CPT/HCPC that does not require a modifier is billed with one. Currently, the Claims Department at Central California Alliance for Health has been allowing these claims to pay by utilizing a workflow that bypasses this denial.

Effective April 1 2012, the Alliance will no longer allow these claims to pay and you will be seeing a 7B denial on your remittance advice.

You can correct these claims denials by omitting the modifier from that line and resubmitting the claim to the Claims Department.

If you have any questions or concerns please contact your Provider Services Representative at (800) 700-3874 ext. 5504 for Santa Cruz and Monterey County or (800) 700-3874 ext. 5514 for Merced County.