VISION:
Healthy people. Healthy communities.

MISSION:
Accessible, quality health care guided by local innovation.

VALUES:

**IMPROVEMENT**
Continuous pursuit of quality through learning and growth.

**INTEGRITY**
Telling the truth and doing what we say we will do.

**COLLABORATION**
Working together toward solutions and results.

**EQUITY**
Eliminating disparity through inclusion and justice.

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**PRIORITY 1**
**Adapt Operations in an Evolving Environment**

Deliver on core responsibilities and ensure member access to essential care during the pandemic, other environmental disruptions and corresponding recovery efforts.

**Annual Objectives**
1.1 - Achieve Regulatory, Contractual and Core Program Requirements
1.2 - Maintain Health Plan Operations

**PRIORITY 2**
**Ensure Sustainable Financial Performance**

Proactively bring medical costs in line with revenue rate and utilization trends and improve administrative efficiency, while maintaining access to and quality of care for members.

**Annual Objectives**
2.1 - Align Medical Cost with Revenue
2.2 - Improve Administrative Efficiency

**PRIORITY 3**
**Meet Member Health Needs**

Develop population health capabilities and prioritize efforts to advance transformation in the Medi-Cal delivery system in order to identify and address member needs and disparities and improve health outcomes.

**Annual Objective**
3.1 - Prepare for Delivery System Transformation